



Public transport integration

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Connecting the world of public transport

UITP is...





The network of all mobility actors



The catalyst for new business opportunities



The global centre of knowledge and know-how



The advocate for public transport and sustainable mobility



The promoter of innovations and forward-looking solutions

A global membership

UITP represents:

- Over 3,400 urban, local, regional and national mobility actors
- From more than 92 countries on all continents

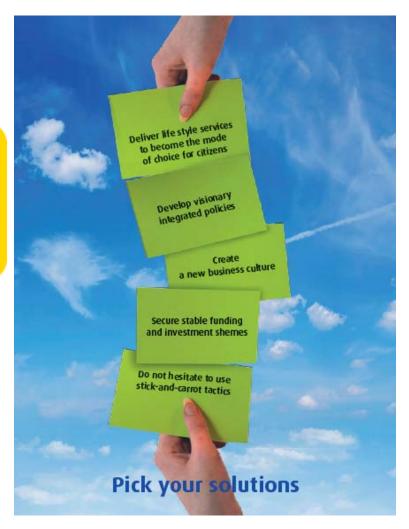
One main office in Brussels 11 liaison and regional offices worldwide



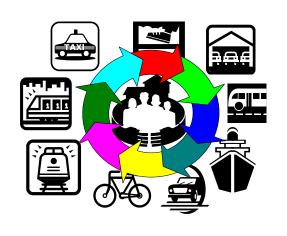
Strategy for the public transport sector







The need for integration



- Urban sprawl
- Growing car ownership and traffic
- Complexity of the mobility chain:
 - Different routes and interchanges
 - Multiple public transport modes
 - Multiplicity of public transport operators
 - Crossing administrative borders
- Passenger expectations and mobility behaviours

Levels of responsibility and integration

Strategic Level - Formulation of general goals and targets:

What do we want to achieve? With what resources?

Territory served General Accessibility goals

Overall subsidy levels General Attributes of Service

Tactical Level - Specification of solutions needed to reach those goals:

Which products to achieve those goals? How?

Fare Routes Mode

Timetable Type of service

Operational Level - Ensure production as planned in an efficient manner :

Organise production of that service

Vehicle roster Maintenance

Consumables HR management

Staff Roster

Fleet renewal

Long term

Medium term

Integrating transport and urban planning





- Developing a shared vision for PT and urban planning between all relevant actors (ex: Amman, Curitiba, Copenhagen)
- Cooperation between public authorities and private investors (ex: Dubai)
- Optimizing the use of urban space (ex: Seoul)
- Thinking of public transport since the **start** of urban projects (ex: Madrid)
- Integration of public transport within the urban fabric (ex: Strasbourg, Bern)
- Building a 'living place' not just a transport node (ex: Tokyo, Paris)

Establishing Organising Authorities

'Organising authorities (OA) refer to a public or publicly-owned organisation with a legal responsibility to plan or regulate public transport services in a specified geographic area.'

'Organising authorities provide the framework for successful public transport directed at economic, social and environmental value for citizens and business'

















The Organising Authorities Mission Statement

What is an organising authority?

- > Acts in the public interest
- > Provides the framework for successful PT
- Ensures a well functioning and integrated transport system

Why are organising authorities important for public transport

- Imperfect markets and the externality argument
- > Social Inclusion
- > Integration of public transport



egrated transport system within their territory. integrated transport system within their territory.

Ciganising authorities usually have a responsibility to plan and/or regulate public transport services in the public interest. They help to pot policially desired transport strategies into practice. They may take account of those cliences of public transport services, which are not be development of a joint ticketing structure and the collection and distribution of fare revenues amon ided on a commercial basis, by defining public service transport companies

- ordering commercially unviable routes and timetables.
- Organising authorities may be responsible for the man tyganising authorities may be responsible for the man-gement of public budgets for ordering or co-financing sublic transport services. They may as well be owner or manager of public transport infrastructure and be in MERT IN CITIES AND REGIONS AROUND THE WORLD.
- Organising authorities help to achieve the political aim of ORGANISING AUTHORITIES PROVIDE THE FRAME-
- At different places, the institutional and regulatory frame rork for public transport services may vary and reflects VALUE FOR CITIZENS AND BUSINESS. conomic, environmental aims) and how

orthornous convenience authorities may be responsible for Organising authorities may even have a wider mission b the coordination of different transport modes and different being responsible for the provision of integrated tra transport companies so as to create an integrated public port management which covers all transport mode transport system from the viewpoint of the passenger. Inter-

- · network integration and the coordination of timetab

- coordinating transport and urban planning, as well as regional planning and transport policies

WORK FOR SUCCESSFUL PUBLIC TRANSPORT DI

- and "soft modes" (pedestrians, bicycles)
- organising intermodal transport: planning, funding
- · providing inter-institutional, inter-municipal and int irgely determined by legislation and the actions of ortransport and intermodal transport.



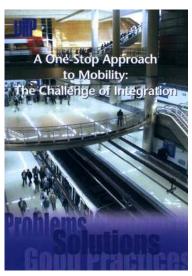
Type of authorities

- Political authorities with public transport responsibilities (ex: Brussels, Nantes)
- Public transport authorities affiliated to political authorities (ex: Madrid, Paris)
- Historical public transport operators converted into authorities after a separation from their operational services (ex: Rome, Copenhagen)

Authority's roles and responsibilities

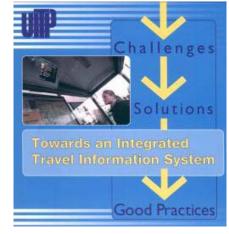
- Organisation/regulation of the public tranport market (rules for accessin the market, number of operators, business model, contracts)
- Financing scheme (fares, compensation, revenue clearing)
- Definition of strategic objectives (modal share)
- Territorial scope (full vs. shared)
- Modal responsibility (modal integration, PT, private cars, taxis, freight)
- Associated responsibilities (urban planning)
- Definition and follow up of service quality

Tactical integration: providing door-door transport



- Tollars Hands and the solutions of the s
- Integrating networks and modes: network approach, transfers, timetables, etc
- Enhancing interchange points: location, functionality, quality
- Integrating ticketing and making it user friendly
- Providing integrated information





Hamburger Verkehrsverbund (HVV) Hamburg, Germany



- ➤ Bus, metro, commuter train (S-Bahn), regional rail and ferry lines.
- > Ten area municipalities: city of Hamburg, two Länder (regions) and 7 counties
- ➤ Founded by four operators in 1965 to provide everyone with an attractive and accessible service offer.
- ➤ Ensures the full integration of public transport services in the Hamburg area (31 operators), showing "one face to the customer"
- > Today: Services are partly tendered and partly directly awarded.
- ➤ Network and timetable planning, common fare and ticketing system, marketing of the HVV brand, information to passengers

HVV policy has clearly contributed to shaping a <u>customer-friendly public</u> <u>transport service</u> and continuously <u>rising passenger numbers</u>.



Centro Birmingham and West Midlands, UK



forming public transport

- > Covers seven District Councils
- ➤ Responsibility for the development of the West Midlands Local Transport Strategy and Implementation Plan (long term transport priorities): requires integrated transport planning and the co-ordination of transport with land use, housing and regeneration planning.
- Operates within a deregulated market
- Provide infrastructure (bus stations, shelters and rail park and ride)
- ➤ Operators provide services in partnership with Centro to meet the needs of the customer.
- ➤ Promotion of the network through co-ordinated marketing, information and ticketing (Smartcard)
- Centro also subsidises bus services through competitive tendering (when commercially not viable)

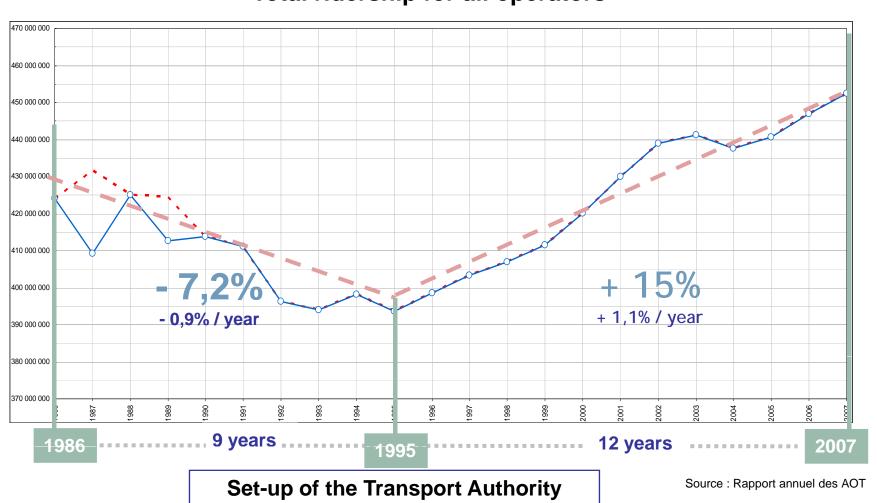
Nantes Métropole France

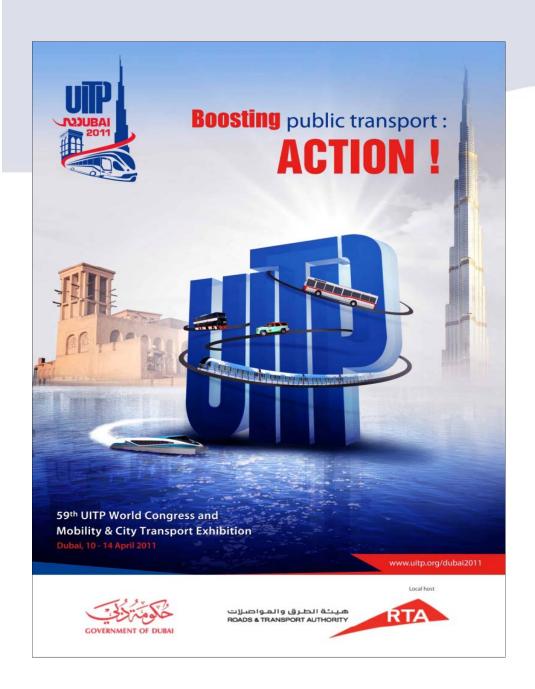


- ➤ Metropolitan government structure (24 municipalities)
- ➤ Covers tram, bus and BRT lines.
- ➤ Responsible for planning, financing, tendering and contracting operation, rolling stock and infrastructure in cooperation with the operator, setting of routes, frequencies and fares, setting and monitoring quality levels.
- ➤ Also responsible for land use policy and urban planning, urban mobility planning, traffic management, car-pooling development, traffic and public road management, cycling and parking policy.
- ➤ The authority commits itself in an investment program (rolling stock, infrastructure), a fare level and a financial contribution for operation.
- ➤ The operator commits itself to specific quality levels and to reach the ridership level, both levels being set up by the authority.
- ➤ Total operational expenditures mainly covered by ticket sales and a specific public transport tax imposed to all firms settled in the covered area (Transport levy 'Versement transport').

Montreal, Canada

Total ridership for all operators





Thank you!

Mark you calendar: Dubai, 10-14 April 2011

www.uitpdubai2011.org

www.mohamedmezghani.com